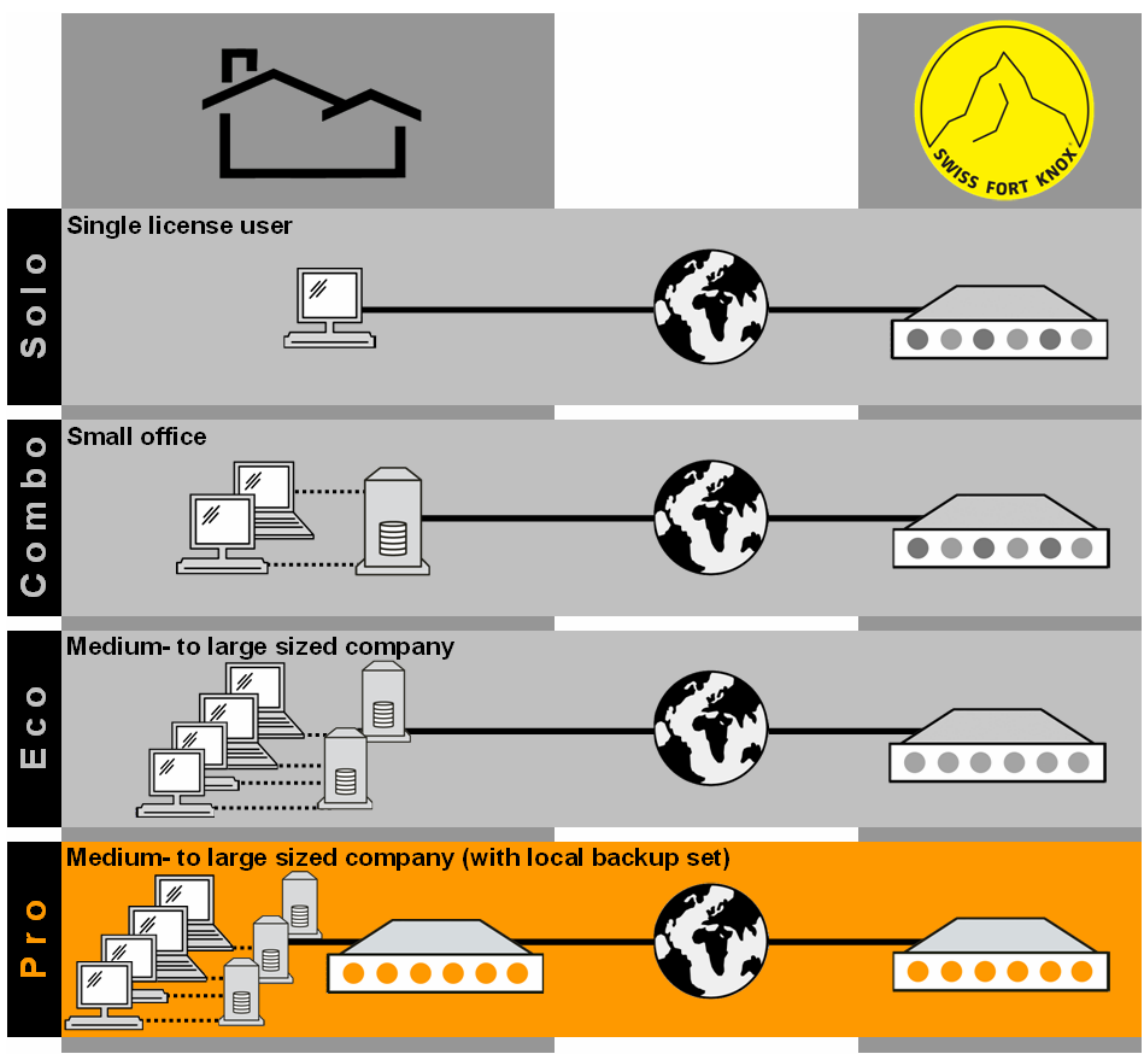




# PRODUCT-DOCUMENTATION



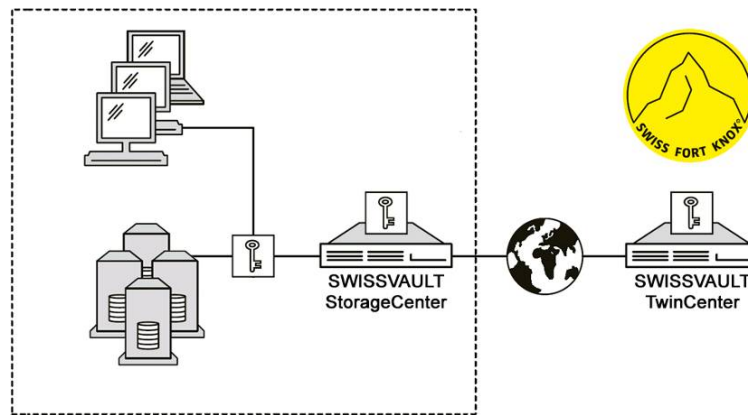
## Product description SWISSVAULT Pro

### SWISSVAULT features in general

- Fully automatic backup via the Internet
- Data vaulting to SWISS FORT KNOX
- 448-bit encryption
- Disk to disk technology (RAID5)
- Data history with search functionality

### SWISSVAULT Pro specifications

- Local StorageCenter with customer
- TwinCenter at SWISS FORT KNOX
- Base package with 250GB disks
- Unlimited D/L- and server licenses
- As of SGD 893 per month (excl. VAT)



### Ideal for every medium- to large sized company

SWISSVAULT Pro is ideal for large, complex or mobile IT-installations. The StorageCenter is located at the customer site and integrated within the company network where the fast LAN connection ensures an efficient backup process. The data stored on the StorageCenter is transferred on a daily basis to its dedicated TwinCenter at SWISS FORT KNOX. Shortfalls of the network connection are eliminated this way. The backup process is managed by the customer while SWISSVAULT is maintaining the technical side of this solution.

## Technical specifications SWISSVAULT Pro

### Supported operating systems:

- MS Windows 2000, XP, VISTA
- MS Windows NT4(SP6a), 2000, 2003
- Red Hat Linux v.6 - v.9
- Red Hat Fedora Project
- UNIX SCO Open Server
- Sun Solaris v8, v9, v10
- Novell NetWare Server 6.x (with JRE 1.4.2)
- Apple Mac OS X (as of version 10.3)

### Supported databases:

- MS Exchange 5.5, 2000, 2003
- Single Mailbox Recovery for MS Exchange
- MS SQL Server 7, 2000, 2005
- Oracle 8i, 9i (incl. newer editions)
- Sybase ASE 12.5
- Novell Groupwise 6.x
- Lotus Domino 5, 6, 7

### Technical features:

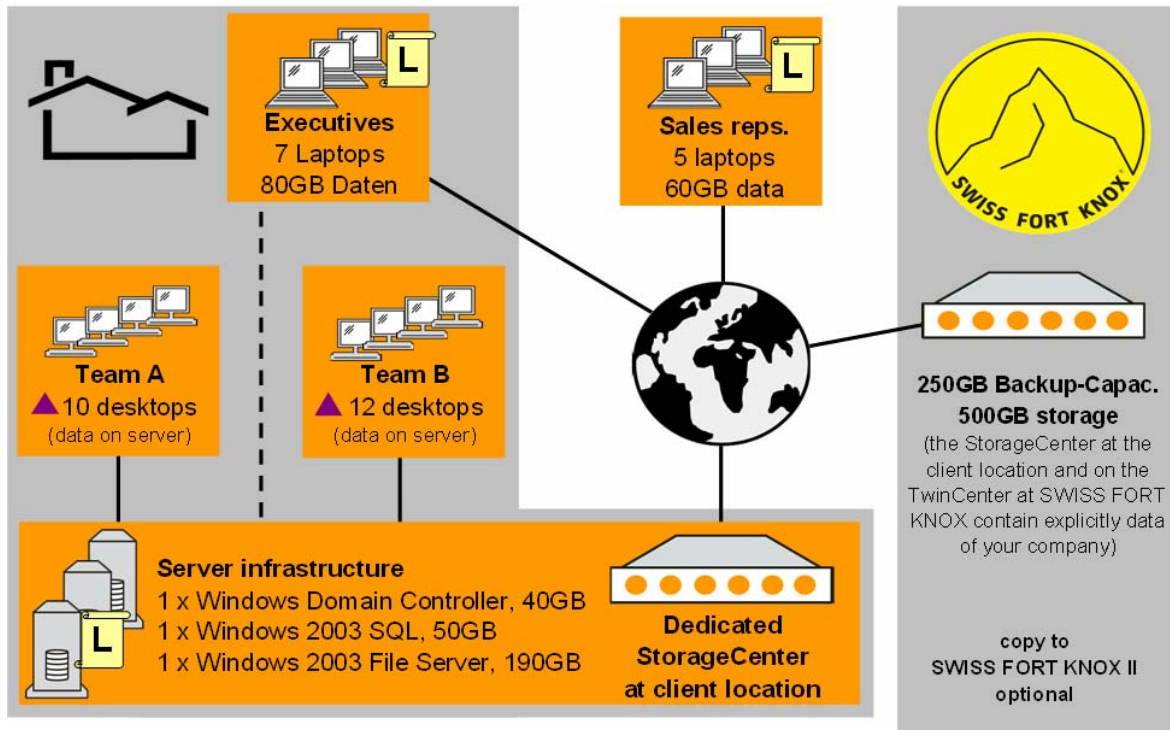
- SSL / VPN Link-Encryption
- PKI architecture (digital certificates)
- Certified RSA Implementation (Keon, BSAFE, SecurID)
- Binary patching

## Price list SWISSVAULT Pro

<i>All prices in SGD, excl. VAT</i>	<i>Service fee</i>	
	<i>initial</i>	<i>monthly</i>
<b>Base package SWISSVAULT Pro &amp; extensions</b>		
- dedicated StorageCenter at client location and TwinCenter at SWISS FORT KNOX		
- incl. 5 x desktop/laptop backup-client and 1 x server edition backup-client		
- incl. backup monitor console, service-setup at SWISS FORT KNOX and service-dokumentation		
<b>Base package small with 250GB disks (RAID5 system) =&gt; max. 1'250GB storage space</b>	<b>14'108</b>	<b>893</b>
First extension of 250GB selective backup-capacity	647	65
Expansion per 250GB selective backup-capacity & storage space	1'294	129
Expansion per 250GB storage space for data history only	777	39
<b>Base package small with 500GB disks (RAID5 system) =&gt; max. 2'500GB storage space</b>	<b>15'402</b>	<b>1'022</b>
First extension of 500GB selective backup-capacity	1'165	116
Expansion per 500GB selective backup-capacity & storage space	2'330	233
Expansion per 500GB storage space for data history only	1'424	71
<b>Base package large with 500GB disks (RAID5 system) =&gt; max. 6'000GB storage space</b>	<b>23'168</b>	<b>2'317</b>
First extension of 500GB selective backup-capacity	1'165	116
Expansion per 500GB selective backup-capacity & storage space	2'330	233
Expansion per 500GB storage space for data history only	1'424	71
<b>SWISSVAULT desktop/laptop backup-client license</b>		
PC / MAC Lizenz (MS 98 2nd Edition, ME, 2000, XP, VISTA / MAC OS X, as of 10.3)	45	6
<b>SWISSVAULT server edition backup-client license</b>		
MS Windows Server NT4 (SP6a), 2000, 2003	841	32
UNIX, Linux Red Hat v6 - v9, Fedora Projekt, UNIX SCO Open Server	841	32
Sun Solaris v8, v9, v10	841	32
Novell NetWare Server 6.x (mit JRE 1.4.2)	841	32
MAC OS X Server (as of version 10.3)	841	32
<b>SWISSVAULT server plugins</b>		
MS Exchange 5.5, 2000, 2003	518	19
Single Mailbox Recovery for MS Exchange 5.5, 2000, 2003	518	19
MS SQL Server 7, 2000, 2005	518	19
Oracle 8i, 9i (incl. newer versions)	518	19
Sybase ASE 12.5	518	19
GroupWise 6.x	518	19
Lotus Domino 5, 6.5	518	19
<b>Additional sevice options</b>		
Physical upload of initial data set, up to 500GB per location (excl. support)	712	0
Physical upload of initial data set, as of 500GB per location (excl. support)	1'230	0
Unannounced, yearly audit of the data protection (excl. travel expenses)	1'268	0
Service supervision of log-files and system reports through SWISSVAULT support team	0	214
Installation of base package through SWISSVAULT at client location (excl. travel expenses)	1'553	0
Installation support per day (flat rate)	1'941	0
Support by phone from 09am - 5pm (CET): +41 (0)900 782 858, incl. Netviewer (per h, 3 min. free)	155	0
Support at client location during business hours (with previous appointment), excl. travel expenses	233	0
Physical data restores (according seperate price sheet "Emergency-Recovery")		<b>variable</b>

Prices are subject to change without notice. Minimum service duration is one year

Example of SWISSVAULT Pro



All prices in SGD, excl. VAT

	Service fee	
	initial	monthly
1 Base package small, 250GB disks (incl. 5 D/L- & 1 server license)	14'108.00	893.00
7 Additional backup-client license for laptops	317.00	45.00
2 Additional backup-client license for MS Windows Server	1'683.00	65.00
2 Additional plugins for SQL & MS Exchange	1'035.00	39.00
1 First extension of 250GB selective backup-capacity	647.00	65.00
<b>Total</b>	<b>17'790.00</b>	<b>1'107.00</b>

▲ These desktops do not require a backup-license because their user data is stored directly on the central server infrastructure of the company

L Backup-client license(s) are required on these devices

**Exclusive Sales Partner for Singapore:**  
<http://www.1-net.com.sg/swissvault>